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Date: 14 November 2007

Mr Les Waters
Manager, Network Regulation
Office of Rail Regulation
One Kemble Street
London WC2B 4AN

Dear *Les.*

Network Rail's Outputs

Thank you for giving Merseytravel the opportunity to comment on ORR's proposals regarding the above document.

- Merseytravel is content with the proposed method of monitoring progress toward achievement of the safety specification.
- RSSB and Network Rail do collect and publish large amounts of data and I feel that they should only be added to where there are clear benefits in doing so.
- We are content with the proposed approach on the outputs for operation performance, including your proposals for operation disaggregation.
- We are content with your approach to funding Network Rail for maintaining network capacity and aggregate tonnage as a dimension of route capability.
- We are content with the proposal to set top-level output trajectories for network availability and believe that targets need to be included in Network Rail's business plan.
- We are content with the proposals for asset management sustainability.
- Signalling: we agree that there is a strong case for using only one measure to record failure data.

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- We agree that station assets need a regulatory target and agree with the views that you have set out in 3.82 – 3.84.
- We are content with your approach to monitoring facilities at stations.
- We welcome the fact that Network Rail should be required to achieve the existing target for depots until a new index and target can be defined in BP09 and that they will be required to report on the existing target each year in its annual return until the new index is introduced.
- We are content with your approach to customer satisfaction given that Network Rail has relatively few direct customers.
- We agree that Network Rail should develop indicators and diagnostics for the work it does on overall network planning and responding to requests for new access rights and timetabling.
- We are content with your approach on environmental performance.
- We agree that there is a need for a regulated change mechanism and the principles as well as the proposed approach.
- We are content with the outputs described in the document.

Regards.

Yours sincerely



Neil Scales
Chief Executive and Director General