

Your ref:
Our ref:

Iain Morgan
Senior Economist
Office of Rail Regulation
One Kemble Street
London
WC2B 4AN

31st May 2007

Dear Iain,

**ORR CONSULTATION ON CHANGES TO THE PASSENGER
PERFORMANCE REGIME**

Thank you for inviting TfL to comment on this consultation.

TfL is supportive of the review of the Passenger Performance Regime by the Office of Rail Regulation. We note that the consultation refers primarily to the process to be adopted and that further work will follow.

TfL supports the need for ongoing monitoring of the Performance Regime and the need to keep benchmarks under review. In particular, forthcoming changes to franchises and services may alter some of the performance dynamics and TfL would wish to keep closely in touch with this work and its effect on the new Overground Concession.

TfL would be happy to assist in any of this work that affects the Overground Concession.

Yours sincerely,

Richard Wallace
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Copy to: Paul Ross, File