

Date of Request:	Request and ORR's response
20/07/07	<p><b>Request:</b></p> <p>Request for information concerning ORR's ICT Strategy.</p> <p><b>ORR's response</b></p> <p><b>ICT Plan or Investment Strategy</b>  This information is exempt under s.21 as it is available by other means. We recently dealt with a request for this information and our response is available on our website at: <a href="http://www.rail-reg.gov.uk/server/show/nav.73">http://www.rail-reg.gov.uk/server/show/nav.73</a>.</p> <p><b>Total annual ICT expenditure for 2006/07</b></p> <p>Note 8 from Resource Accounts 2006/07: IT and Telecommunications spend - £1,061,000</p> <p><b>Annual expenditure on hardware for 2006/07 (Annual spend on hardware includes desktop computers, laptop computers, fax machines, printers, servers, LAN switches, keyboards, hard drives, cables etc).</b></p> <p>Note 10 from Resource Accounts 2006/07: Hardware spend - £381,000</p> <p><b>Annual expenditure on software for 2006/07 (Annual spend on software includes applications software, operating systems software, database software, security and anti-virus software etc).</b></p> <p>Note 11 from Resource Accounts 2006/07: Software spend - £222,000</p> <p><b>Annual expenditure on telephony for 2006/07 (Annual spend on telephony includes call charges, exchange lines, telephone switches and support, telephone handsets, voice and data networks etc).</b></p> <p>Note 8 from Resource Accounts 2006/07: IT and Telecommunications spend - £1,061,000</p> <p><b>Annual expenditure on ICT support services for 2006/07 (Annual spend on support services includes IT consultancy, maintenance and support services etc).</b></p> <p>No breakdown available from 2006/07</p>

**Annual expenditure on outsourced ICT services for 2006/07 (Annual spend on outsourcing includes the delegation of non-core operations or jobs from internal production within an organisation to an external entity (such as a subcontractor) that specialises in that operation).**

The main outsourced service is from HSE for regional ICT services which totalled £610,000 in 2006/07

**Total value of ICT assets**

Note 10 from Resource Accounts 2006/07: Net Book Value as at 31 March 07 – Hardware £529,000

Note 11 from Resource Accounts 2006/07: Net Book Value as at 31 March 07 – Software £253,000

If you require further information about our Resource Accounts 2006/7, please refer to our website at: <http://www.rail-reg.gov.uk/upload/pdf/resacc-06-07.pdf>

**The number of ICT staff**

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